

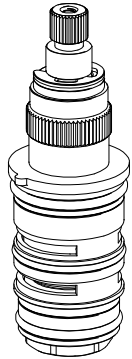
USER MANUAL

Thank you for choosing Better Bathrooms.
Please read this manual before installing your product
and keep for future reference.

better
bathrooms



Product name - Thermostatic cartridge



Please note: Image is for illustrative purposes only and may differ slightly to the actual product.

- Single-person assembly
- We always recommend using professional tradespeople to install your product

V1_23.08.2025

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Congratulations on your purchase

And welcome to our growing gang of savvy shoppers

We're on a mission to bring you extraordinary bathroom products, for less. From modern to traditional style ceramics, plus the gorgeous fixtures, fittings and furniture to match. So, you can fall in love with your space every single day.

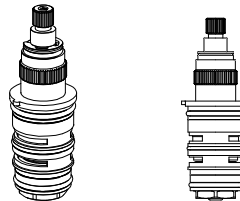
As one of the UK's largest independent bathroom stores, we've received countless awards; including the National Business Awards UK, the Digital Entrepreneur Awards and being placed on The Sunday Times Fast Track 100.

We hope your new product exceeds your highest expectations. However, if you experience any problems, please:

- log in to your account and contact our customer services team via your self-serve portal-betterbathrooms.com/CustomerAccount/Login.
- contact us via-betterbathrooms.com/content/contact-us.

Important information

- Please read these instructions thoroughly and retain for future reference
- Always ensure to flush the system prior to installation.
- Confirm the Model! Different models of thermostatic faucet cartridges may vary in structure and size. It is strongly recommended to consult the supplier based on the faucet brand and model.



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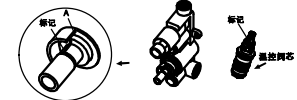
Installation Steps

Step 1: Turn off the water supply. Turn on the thermostatic valve to drain any remaining water in the pipes until the flow completely stops, then turn off the thermostatic valve.

Step 2: Remove the thermostatic handle, stop ring, and press nut, then take out the old thermostatic cartridge.

Step 3: Use a cloth to clean any scale or debris inside the valve cavity.

Step 4: The thermostatic cartridge is preset to 38°C at the factory, ensure that the mark line on spindle of the thermostatic cartridge and the cartridge body are aligned in a straight line. Insert the new cartridge into the thermostatic valve body in the same orientation and position as the old one. Then install the press nut and stop ring.



Step 5: Side A of the stop ring and point B (push pin set) of the handle must align with the line mark on the cartridge, as shown in the figure below. Then tighten the fixing screw.



Step 6: Turn on the water supply to test the thermostatic valve. Check for any leaks.

Trouble Shooting

Low or no water flow:

Check whether both the hot and cold water supplies are fully turned on.

Handle stuck after installation:

The cartridge spindle, stop ring, and handle may have been installed incorrectly, remove and re-assemble.

Safety button not working:

The cartridge spindle, stop ring, and handle may have been installed incorrectly, remove and re-assemble.

CLEANING

To maintain the surface of your product, wipe with a clean damp cloth and wipe dry. Do not use abrasive cleaning agents or materials which can strip and scratch the surface; the use of these agents or materials can invalidate your guarantee. It is recommended to wipe and dry on a regular basis.

For more information

- visit betterbathrooms.com
- email customerservices@buyitdirect.co.uk
- call 03303903062
- write to Trident Business Park, Neptune Way, Huddersfield, HD2 1UA

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